

## KILLICK STREET PPG MEETING 9 April 2019

### MINUTES

**1. Present:** Dr Polly Wootton, Dr Harry, Jackie (reception) Helene, Onyeka, Sue, Eileen, Paul.

**Apologies:** Jack, Phillip

**2. Previous minutes & Matters Arising:**

- a) Charity Day on 5 December was very successful. Next time it would be helpful if Charity workers went and spoke to people in the waiting room instead of waiting for them to approach their table. Could have done with more PPG helpers. Giselle from NCVO had emailed to say she was willing to do it again sometime. Considering holding another Charity Day in the summer months. A Wednesday morning would be useful as busier and more people around.
- b) No decision on whether to close Richie Street Walk in yet
- c) Killick Street Disabled Toilet – Due to people walking in off the street to use the toilets it had been decided to close access to toilets except by key pad code or similar available from reception.

**3. Four new receptionists at Killick Street** – Millie, Paul, Carol, Marina. It was suggested that they wear badges with their first name and say their name when answering the phone. However, receptionists had been asked previously and didn't want name badges. Instead it was agreed there should be a "family tree" of faces and names of all doctors and staff on the wall.

**4. Primary Care Network:** All practices have to join a Primary Care Network with 2 other practices. They need to have about 30,000 patients between them. Killick Street has 12,000. The expectation is not to create a super-practice but to aim to share resources such as materials etc. and to meet to exchange good practice ideas. Helene explained problems of management in a similar arrangement where libraries formed a group and eventually disbanded.

The options for Killick Street are to join with a) Dr Hafiz at the Bingfield Health Centre & Ritchie Street or b) Finsbury Health Centre & City Road Health Centre. It was agreed that it would be better for the Practice to join a similar group rather than a one doctor practice. All present expressed a preference to join Finsbury Health Centre & City Rd and definitely not Bingfield Health Centre.

- 5. Newsletter:** A draft of the Spring newsletter was discussed. It was agreed that the knitting club (Tuesday 4-6pm) and the Thursday morning coffee club should both be added to the newsletter. An item on sun exposure should also be added with a link to UV exposure. Patients should be encouraged to use on-line access and the way to do this should also be included. Paul offered to make a page showing the steps to easy on-line access and then maybe a half hour group session could be organised to help people. Helene circulated a leaflet from UCLH who are conducting research into human memory across the lifespan and are asking for over 65s to take part for up to 2 hours. Anyone interested should email Ms Pei-Chun Tsai at [p.tsai.17@ucl.ac.uk](mailto:p.tsai.17@ucl.ac.uk) or phone her on 0202 7679 1199.
- 6. We build the future:** This is to encourage construction workers access to GPs near their place of work. This was intended for workers to attend a new walk in clinic 4-6pm and it is expected to get this started in the next few weeks. There was some thought that it might be better to hold the drop in clinic at the construction site as they might not be able to get time off to attend a Killick Street clinic.
- 7. Amwell Street Practice** had asked for the contact name of the Lead PPG member at Killick Street. Eileen said she couldn't do it at present although interested. Sue volunteered, depending on what was involved and Helen also volunteered to help although she was new to the PPG.